HanAra Software Accessibility Conformance Report
International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: HanPHI®
Report Date: 3/1/2022
Product Description: Predictive Analytics Solution
Contact Information: Customer Support, support@hanarasoft.com
Notes: None
Evaluation Methods Used: Testing based on general product knowledge
Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A, AA, and AAA
Web Content Accessibility Guidelines 2.1	Level A, AA, and AAA
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	Yes

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: None

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to:	Web: Supported Electronic Docs: Supported	Web: Not applicable Electronic Docs: Not applicable

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supported Closed: Supported Authoring Tool: Supported	Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Provide more than 1 method Electronic Docs: Provide more than 1 method Software: Provide more than 1 method Closed: Provide more than 1 method Authoring Tool: Provide more than 1 method
1.4.1 Use of Color (Level A)	Web: Supported	Web: Provide more than 1 method

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Electronic Docs: Provide more than 1 method Software: Provide more than 1 method Closed: Provide more than 1 method Authoring Tool: Provide more than 1 method
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Not Supported Electronic Docs: Not Supported Software: Partially Supported Closed: Not Supported Authoring Tool: Not Supported	Software: Desktop App has shortcuts
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable

Criteria	Conformance Level	Remarks and Explanations
• 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: Supported	Authoring Tool: Not applicable
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Pause, stop, or hide capability Electronic Docs: Pause, stop, or hide capability Software: Pause, stop, or hide capability Closed: Pause, stop, or hide capability Authoring Tool: Pause, stop, or hide capability
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: No flashing Electronic Docs: No flashing Software: No flashing Closed: No flashing Authoring Tool: No flashing

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supported Electronic Docs: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Authoring Tool: Not applicable
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Authoring Tool: Supported	Web: Includes titles Electronic Docs: Includes titles Software: Includes titles Authoring Tool: Includes titles
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria	Web: Supported Electronic Docs: Supported Software: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable

Criteria	Conformance Level	Remarks and Explanations
9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Closed: Supported Authoring Tool: Supported	Closed: Not applicable Authoring Tool: Not applicable
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Determined from link text Electronic Docs: Determined from link text Software: Determined from link text Closed: Determined from link text Authoring Tool: Determined from link text
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

2.5.2 Pointer Cancellation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.2.5.2 (Web)
  • 10.2.5.2 (Non-web document)
  • 11.2.5.2 (Open Functionality Software)
  • 11.2.5.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Supported
	Electronic Docs: Supported
	Software: Supported
	Closed: Supported
	Authoring Tool: Supported
		Web: Not applicable
		Electronic Docs: Not applicable
		Software: Not applicable
		Closed: Not applicable
		Authoring Tool: Not applicable

2.5.3 Label in Name (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.2.5.3 (Web)
  • 10.2.5.3 (Non-web document)
  • 11.2.5.3.1 (Open Functionality Software)
  • 11.2.5.3.2 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Supported
	Electronic Docs: Supported
	Software: Supported
	Closed: Supported
	Authoring Tool: Supported
		Web: Not applicable
		Electronic Docs: Not applicable
		Software: Not applicable
		Closed: Not applicable
		Authoring Tool: Not applicable

2.5.4 Motion Actuation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
  • 9.2.5.4 (Web)
  • 10.2.5.4 (Non-web document)
  • 11.2.5.4 (Open Functionality Software)
  • 11.2.5.4 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Web: Supported
	Electronic Docs: Supported
	Software: Supported
	Closed: Supported
	Authoring Tool: Supported
		Web: Not applicable
		Electronic Docs: Not applicable
		Software: Not applicable
		Closed: Not applicable
		Authoring Tool: Not applicable

3.1.1 Language of Page (Level A)	Web: Supported	Web: Supports language identification

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Electronic Docs: Supports language identification Software: Supports language identification Closed: Supports language identification Authoring Tool: Supports language identification
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: No change Electronic Docs: No change Software: No change Closed: No change Authoring Tool: No change
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Provide messages Electronic Docs: Provide messages Software: Provide messages Closed: Provide messages Authoring Tool: Provide messages

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Provide error messages Electronic Docs: Provide error messages Software: Provide error messages Closed: Provide error messages Authoring Tool: Provide error messages
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Provide labels Electronic Docs: Provide labels Software: Provide labels Closed: Provide labels Authoring Tool: Provide labels
4.1.1 Parsing (Level A)	Web: Supported	Web: Not applicable

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable	Web: Not applicable

Table 2: Success Criteria, Level AA

Notes: None

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to:	Web: Supported Electronic Docs: Supported	Web: Not applicable Electronic Docs: Not applicable

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Software: Supported Closed: Supported Authoring Tool: Supported	Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Enables different orientations Electronic Docs: Enables different orientations Software: Enables different orientations Closed: Enables different orientations Authoring Tool: Enables different orientations

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Provides necessary contrast Electronic Docs: Provides necessary contrast Software: Provides necessary contrast Closed: Provides necessary contrast Authoring Tool: Provides necessary contrast
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Resize text enabled Electronic Docs: Resize text enabled Software: Resize text enabled Closed: Resize text enabled Authoring Tool: Resize text enabled

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Authoring Tool: Supported	Web: Text used Electronic Docs: Text used Software: Text used Authoring Tool: Text used
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Display both horizontally and vertically Electronic Docs: Display both horizontally and vertically Software: Display both horizontally and vertically Closed: Display both horizontally and vertically Authoring Tool: Display both horizontally and vertically
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported	Web: Provide non-text contrast Electronic Docs: Provide non-text contrast Software: Provide non-text contrast Closed: Provide non-text contrast

Criteria	Conformance Level	Remarks and Explanations
• 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Authoring Tool: Supported	Authoring Tool: Provide non-text contrast
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Hover features enabled Electronic Docs: Hover features enabled Software: Hover features enabled Closed: Hover features enabled Authoring Tool: Hover features enabled
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply	Web: Supported Electronic Docs: Supported Authoring Tool: Supported	Web: Multi-access Electronic Docs: Multi-access Authoring Tool: Multi-access

Criteria	Conformance Level	Remarks and Explanations
• 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Provide headings and labels Electronic Docs: Provide headings and labels Software: Provide headings and labels Closed: Provide headings and labels Authoring Tool: Provide headings and labels
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Authoring Tool: Not applicable
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supported Electronic Docs: Supported Authoring Tool: Supported	Web: Consistent navigation throughout Electronic Docs: Consistent navigation throughout Authoring Tool: Consistent navigation throughout
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web)	Web: Supported Electronic Docs: Supported Authoring Tool: Supported	Web: Consistent identification Electronic Docs: Consistent identification Authoring Tool: Consistent identification

Criteria	Conformance Level	Remarks and Explanations
• 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Provide error suggestions Electronic Docs: Provide error suggestions Software: Provide error suggestions Closed: Provide error suggestions Authoring Tool: Provide error suggestions
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supported Electronic Docs: Supported Software: Supported Closed: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supported Electronic Docs: Supported Authoring Tool: Supported	Web: Not applicable Electronic Docs: Not applicable Authoring Tool: Not applicable

Table 3: Success Criteria, Level AAA

Notes: None

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
1.2.8 Media Alternative (Prerecorded) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
1.2.9 Audio-only (Live) (Level AAA) EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
1.3.6 Identify Purpose (Level AAA 2.1 only) EN 301 549 Criteria– Does not apply	Web: Supported	Web: Not applicable

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
1.4.6 Contrast (Enhanced) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Supported	Web: Not supported currently
1.4.7 Low or No Background Audio (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
1.4.8 Visual Presentation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
1.4.9 Images of Text (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
2.1.3 Keyboard (No Exception) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Not Supported	Web: Not supported currently
2.2.3 No Timing (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: No timing
2.2.4 Interruptions (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: No interruptions
2.2.5 Re-authenticating (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: No need for reauthentication as not timed-out
2.2.6 Timeouts (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
2.3.2 Three Flashes (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: No three flashed
2.3.3 Animation from Interactions (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Animations can be paused
2.4.8 Location (Level AAA)	Web: Supported	Web: Location available in URL

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
2.4.9 Link Purpose (Link Only) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
2.4.10 Section Headings (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Provide headings
2.5.5 Target Size (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
3.1.3 Unusual Words (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
3.1.4 Abbreviations (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
3.1.5 Reading Level (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Reading level met
3.1.6 Pronunciation (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Not applicable
3.2.5 Change on Request (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Changes based on user input
3.3.5 Help (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Content-specific help provided
3.3.6 Error Prevention (All) (Level AAA) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supported	Web: Information checked

Revised Section 508 Report

Notes: None

Chapter 3: Functional Performance Criteria (FPC)

Notes: None

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supported	Not applicable
302.2 With Limited Vision	Supported	Not applicable
302.3 Without Perception of Color	Supported	Provide non-color ways to view info
302.4 Without Hearing	Supported	Provide non-audio notifications
302.5 With Limited Hearing	Supported	Provide non-audio notifications
302.6 Without Speech	Supported	Does not require speech
302.7 With Limited Manipulation	Supported	Not applicable
302.8 With Limited Reach and Strength	Supported	Need to be able to use computer
302.9 With Limited Language, Cognitive, and Learning Abilities	Supported	Not applicable

Chapter 4: Hardware

Notes: Not applicable, only develop software

Chapter 5: Software

Notes: None

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	
502 Interoperability with Assistive Technology		
502.2.1 User Control of Accessibility Features	Supported	
502.2.2 No Disruption of Accessibility Features	Supported	
502.3 Accessibility Services		
502.3.1 Object Information	Supported	

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Supported	
502.3.3 Row, Column, and Headers	Supported	
502.3.4 Values	Supported	
502.3.5 Modification of Values	Not Supported	Not supported currently
502.3.6 Label Relationships	Supported	
502.3.7 Hierarchical Relationships	Supported	
502.3.8 Text	Supported	
502.3.9 Modification of Text	Supported	
502.3.10 List of Actions	Supported	
502.3.11 Actions on Objects	Supported	
502.3.12 Focus Cursor	Supported	
502.3.13 Modification of Focus Cursor	Supported	
502.3.14 Event Notification	Supported	
502.4 Platform Accessibility Features	Not Supported	
503 Applications		
503.2 User Preferences	Supported	Provide user customization
503.3 Alternative User Interfaces	Supported	Not applicable
503.4 User Controls for Captions and Audio Description		
503.4.1 Caption Controls	Supported	Not applicable
503.4.2 Audio Description Controls	Supported	Not applicable
504 Authoring Tools		
504.2 Content Creation or Editing	See WCAG 2.x section	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Supported	Provide necessary format conversion
504.2.2 PDF Export	Supported	Not applicable
504.3 Prompts	Supported	Provide text prompts
504.4 Templates	Supported	Not applicable

Chapter 6: Support Documentation and Services

Notes: None

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		

Criteria	Conformance Level	Remarks and Explanations
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Does not Support	Documentation does not define accessibility and compatibility features
602.3 Electronic Support Documentation	See WCAG 2.x section	
602.4 Alternate Formats for Non-Electronic Support Documentation	Supported	Provide electronic documentation
603 Support Services		
603.2 Information on Accessibility and Compatibility Features	Supported	Provide when requested
603.3 Accommodation of Communication Needs	Supported	Provide when requested

EN 301 549 Report

Notes: None

Chapter 4: Functional Performance Statements (FPS)

Notes: None

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Supported	Not applicable
4.2.2 Usage with limited vision	Supported	Not applicable
4.2.3 Usage without perception of colour	Supported	Provide non-color ways to view info
4.2.4 Usage without hearing	Supported	Provide non-audio notifications
4.2.5 Usage with limited hearing	Supported	Provide non-audio notifications
4.2.6 Usage with no or limited vocal capability	Supported	Does not require speech
4.2.7 Usage with limited manipulation or strength	Supported	Not applicable
4.2.8 Usage with limited reach	Supported	Need to be able to use computer
4.2.9 Minimize photosensitive seizure triggers	Supported	Disable flashing
4.2.10 Usage with limited cognition, language or learning	Supported	Not applicable
4.2.11 Privacy	Supported	Not applicable

Chapter 5: Generic Requirements

Notes: None

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality		
5.1.2 General		
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access		

Criteria	Conformance Level	Remarks and Explanations
5.1.3.1 Audio output of visual information	Supported	Not Applicable
5.1.3.2 Auditory output delivery including speech	Not supported	
5.1.3.3 Auditory output correlation	Not supported	
5.1.3.4 Speech output user control	Not supported	
5.1.3.5 Speech output automatic interruption	Not supported	
5.1.3.6 Speech output for non-text content	Not supported	
5.1.3.7 Speech output for video information	Not supported	
5.1.3.8 Masked entry	Not supported	
5.1.3.9 Private access to personal data	Supported	Not Applicable
5.1.3.10 Non-interfering audio output	Supported	Not Applicable
5.1.3.11 Private listening volume	Supported	Not Applicable
5.1.3.12 Speaker volume	Supported	Not Applicable
5.1.3.13 Volume reset	Supported	Not Applicable
5.1.3.14 Spoken languages	Supported	Not Applicable
5.1.3.15 Non-visual error identification	Supported	Not Applicable
5.1.3.16 Receipts, tickets, and transactional outputs	Supported	Not Applicable
5.1.4 Functionality closed to text enlargement	Supported	Not Applicable
5.1.5 Visual output for auditory information	Supported	Not Applicable
5.1.6 Operation without keyboard interface		
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Supported	
5.1.7 Access without speech	Supported	
5.2 Activation of accessibility features	Supported	
5.3 Biometrics	Supported	
5.4 Preservation of accessibility information during conversion	Supported	
5.5 Operable parts		
5.5.1 Means of operation	Supported	

Criteria	Conformance Level	Remarks and Explanations
5.5.2 Operable parts discernibility	Supported	
5.6 Locking or toggle controls		
5.6.1 Tactile or auditory status	Supported	
5.6.2 Visual status	Supported	
5.7 Key repeat	Supported	
5.8 Double-strike key acceptance	Supported	
5.9 Simultaneous user actions	Supported	

Chapter 6: ICT with Two-Way Voice Communication

Notes: None

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Supported	
6.2 Real-time text (RTT) functionality		
6.2.1.1 RTT communication	Not supported	
6.2.1.2 Concurrent voice and text	Not supported	
6.2.2.1 Visually distinguishable display	Supported	
6.2.2.2 Programmatically determinable send and receive direction	Supported	
6.2.2.3 Speaker identification	Supported	
6.2.2.4 Visual indicator of Audio with RTT	Not supported	
6.2.3 Interoperability	Supported	
6.2.4 RTT responsiveness	Not supported	
6.3 Caller ID	Not supported	
6.4 Alternatives to voice-based services	Supported	
6.5 Video communication		
6.5.1 General (informative)		
6.5.2 Resolution	Supported	
6.5.3 Frame rate	Supported	

Criteria	Conformance Level	Remarks and Explanations
6.5.4 Synchronization between audio and video	Supported	
6.5.5 Visual indicator of audio with video	Supported	
6.5.6 Speaker identification with video (sign language) communication	Supported	
6.6 Alternatives to video-based services (advisory only)		

Chapter 7: ICT with Video Capabilities

Notes: None

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology		
7.1.1 Captioning playback	Supported	
7.1.2 Captioning synchronization	Supported	
7.1.3 Preservation of captioning	Supported	
7.1.4 Captions characteristics	Supported	
7.1.5 Spoken subtitles	Supported	
7.2.1 Audio description playback	Supported	
7.2.2 Audio description synchronization	Supported	
7.2.3 Preservation of audio description	Supported	
7.3 User controls for captions and audio description	Supported	

Chapter 8: Hardware

Notes: Not applicable, only develop software

Chapter 9: Web *(see WCAG 2.x section)*

Notes: None

Chapter 10: Non-Web Software

Notes: None

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)		
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning	Supported	
10.6 Audio description timing	Supported	

Chapter 11: Software

Notes: None

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)		
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology		
11.5.1 Closed functionality		
11.5.2 Accessibility services		
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supported	
11.5.2.4 Assistive technology	Supported	
11.5.2.5 Object information	Supported	
11.5.2.6 Row, column, and headers	Supported	
11.5.2.7 Values	Supported	
11.5.2.8 Label relationships	Supported	
11.5.2.9 Parent-child relationships	Supported	
11.5.2.10 Text	Supported	
11.5.2.11 List of available actions	Supported	
11.5.2.12 Execution of available actions	Supported	
11.5.2.13 Tracking of focus and selection attributes	Supported	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.14 Modification of focus and selection attributes	Supported	
11.5.2.15 Change notification	Supported	
11.5.2.16 Modifications of states and properties	Supported	
11.5.2.17 Modifications of values and text	Not supported	Not supported currently
11.6 Documented accessibility usage		
11.6.1 User control of accessibility features	Supported	
11.6.2 No disruption of accessibility features	Supported	
11.7 User preferences	Supported	
11.8 Authoring tools		
11.8.1 Content technology		
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not applicable	
11.8.4 Repair assistance	Supported	
11.8.5 Templates	Supported	

Chapter 12: Documentation and Support Services

Notes: None

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation		
12.1.1 Accessibility and compatibility features	Supported	
12.1.2 Accessible documentation	See WCAG 2.x section	
12.2 Support Services		
12.2.2 Information on accessibility and compatibility features	Supported	
12.2.3 Effective communication	Supported	
12.2.4 Accessible documentation	See WCAG 2.x section	

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: Not applicable as related to Operating System

Legal Disclaimer

This document is for informational purposes only and the contents are subject to change without notice. HanAra Software does not warrant this document is error free nor provide any warranties, expressed or implied. This document does not grant nor license any rights to information, products, or services.